



open your mind.



## >> A change of Financial Regulator

With effect from the 1st April 2014.

## >> Important Notice – Change of Regulator

Mercedes-Benz Financial Services UK Limited is based in the United Kingdom, and is part of the Daimler Group of companies. We provide financial services to customers who purchase or lease smart vehicles.

From the 1st April 2014, the regulatory body for consumer credit business changed to the Financial Conduct Authority. As a result, all references to Office of Fair Trading or OFT in our documents and correspondence should be read as Financial Conduct Authority.

The Financial Conduct Authority is the United Kingdom's regulator of the financial services market and promotes innovation and healthy competition whilst ensuring companies keep to the rules and maintain high conduct standards. They want you to understand the financial products and services you use and for us to be clear and fair in our dealings with you.

The Financial Conduct Authority's address is 25, The North Colonnade, Canary Wharf, London E14 5HS, or you can visit their website which is [www.fca.org.uk](http://www.fca.org.uk)  
All of our documentation and correspondence will be amended in due course but please retain this information for future reference.

At Mercedes-Benz Financial Services, we care about our customers, treat you fairly and integrity is central to our values. Upholding these principles in our day-to-day business is paramount to us.

If you would like to contact us please either:

**Telephone:** 0870 840 5000

**E-mail:** [customerservices-mbfs@daimler.com](mailto:customerservices-mbfs@daimler.com)

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Registered Office:  
Tongwell  
Milton Keynes  
MK15 8BA  
0870 840 5000  
[www.thesmart.co.uk](http://www.thesmart.co.uk)