

## exchange plan

**We want you to be more than happy with the purchase of your Approved Used smart. That's why we offer an exchange plan. The smart Exchange Plan provides you with even more peace of mind when purchasing your Approved Used Car from one of our smart Retailers.**

**Should you wish to exchange your smart for any reason within the first 30 days or 500 miles of ownership then you are most welcome to do so.**

### terms and conditions

Should you wish to exchange your car, the selling retailer must be notified in writing within 30 days or 500 miles (whichever is the sooner).

The car must be returned to the selling retailer for the exchange.

The selling retailer will endeavour to replace the vehicle with the most similar one available from current centre stock. There is no obligation to provide you with an exact replacement for the original car in terms of colour, specification or mileage.

The car may only be exchanged for another smart of equal or higher value and, if it is of higher value, you must pay the difference.

You are responsible for the repair of any damage caused to the original car between the time of its sale and eventual replacement.

No compensation will be paid by the retailer for any modifications made to the originally purchased car during the period it is owned by you (e.g. alloy wheels, hands free car kit).

If the originally purchased car is on a finance scheme, you must pay any costs associated with changing the car linked to the finance agreement.

You are responsible for all costs relating to the transfer of cherished number plates.

The exchange plan is only valid for the first vehicle purchased by you. No exchange will be undertaken on a replacement vehicle.

Your statutory rights are not affected.